

Callan Institute

ANNUAL REPORT 2011 - 2012

Saint John of God Community Services Limited

Illustration by Dylan Ward

Hospitality • Compassion • Respect • Justice - Excellence

Callan Institute

Annual Report 2011-2012



Callan Institute is a service of Saint John of God

Our Mission

To support a human rights based approach to service delivery through positive approaches to behaviour support, human relationships and sexuality.

Brother Benignus Callan

(1903-1990) entered the Hospitaller Order of Saint John of God in November 1922. He was elected Provincial in 1946 and as



Provincial he encouraged the Irish Brothers to

undertake pioneering work in the United States and Australia. As General Councillor from 1953 to 1965 he assisted the government of the Order world-wide. A deeply religious man with a sense of humour, tremendous patience and kindness, he had a quiet tenacity and perseverance when it came to getting things done. Callan Institute was founded in 1994 in memory of his spirit.

Values of Saint John of God

Hospitality

Hospitality is a welcoming openness to all, to the familiar and the mystery of self, people, ideas, experience, nature and to God.

Compassion

Compassion is feeling with another in their discomfort or suffering, striving to understand the other's experience with a willingness to reach out in solidarity.

Respect

Respect is the attitude which treasures the unique dignity of every person and recognises the sacredness of all creation.

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Justice is a balanced and fair relationship with self, our neighbour, all of creation and with God.

Excellence

Excellence is giving the optimum standard of care and service within the scope of available resources.

Callan Institute

Director: Anna Shakespeare Administrative Manager: Sharon Balmaine Coordinator: Callan Institute Caroline Dench Coordinator/RUA: Helen Crowley Behaviour Specialist: Gillian Martin Behaviour Specialist: Christina Doody Administrative Assistant: Carol May Administrative Assistant/RUA: Adrianne Pullen



Director



Caroline Dench Coordinato

Anna Shakespeare Sharon Balmaine Administrative Manager

Dear Friends and Colleagues,

Welcome to Callan Institute Annual Report 2011-2012

Callan Institute provides training and consultation in Positive Behaviour Support and Relationships and Sexuality within Saint John of God Community Services Ltd. Our Positive Behaviour Support (PBS) Services use the Multi-Element Behaviour Support (MEBS) Model of Positive Behaviour Support, and RUA, (Raising Understanding and Awareness about Oneself, Friendships, Relationships and Sexuality), provides services in the area of relationships and sexuality.

In 2011, our training and consultation services extended to include a more formal provision of educational workshops to parents in the areas of Positive Behaviour Support and Relationships and Sexuality.

Our Positive Behaviour Support Services conducted three workshops for parents on 'Understanding Difficult Behaviour in Your Child'. These workshops were attended by over 40 parents and we will continue to make these available in 2012. We provided 3 longitudinal courses in 'Multi-Element Behaviour Support (MEBS)' with over 70 students registering. This course was also delivered by Limerick Institute of Technology, in accordance with our franchise agreement, with 8 students attending. We would like to congratulate the 42 students who completed this course in 2010-2011 and received accreditation with Dublin Institute of Technology in December 2011. We are also delighted to announce the launch of a new E-learning course in Positive Behaviour Support the Multi-Element Model. The course was piloted with 14 students from Saint John of God Community Services Ltd. and we received very positive feedback from this group. The E-learning module will be open to the first intake of students in March 2012.

RUA conducted six workshops entitled 'A Parent's Role in Relationships and Sexuality Education' in collaboration with Saint Augustine's School and Saint John of God Carmona Outreach Services. These workshops received an enthusiastic welcome from parents as they talk to their children about growing up, dating and making good relationships. RUA delivered two 'Friendship, Relationship and Sexuality Educational Programmes (FRSEP)' training programmes, one in Dublin and one in collaboration with Brothers of Charity Southern Services in Cork, with 25 students participating. We also congratulate 12 recent students who received their accreditation from Dublin Institute of Technology in December.

RUA was delighted to host an Intellectual Disability and Psychotherapy conference that had very interesting presentations especially from our keynote speaker, Valerie Sinason. The conference was well attended by professionals from our own and external services, and feedback was very positive.

Over the last 12 months, we asked many of you to participate in a Strategic Review of Callan Institute. This review was focused on the eight priority areas identified as core to the Strategy of Saint John of God Hospitaller Services and is expanded on in this Annual Report. We look forward to operationalising our Callan Institute strategy in 2012 on foot of this review through building our strategy and business plans to continue and further develop our support for the men, women and children who use our services. As always I must pay tribute to the dynamic team here in Callan Institute without whom none of the achievements outlined in this annual report would be possible. Finally, on behalf of all in Callan Institute, I would like to thank our sister service Saint John of God Carmona Services for their ongoing administrative support in 2011.

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Anna Shakespeare Director, Callan Institute

About Callan Institute

Callan Institute was established in 1994 and is a service of Saint John of God Community Services Ltd. Over the last 18 years, Callan Institute has operated primarily as a consultation and training organisation for staff and families supporting individuals with Intellectual Disability and behaviours that challenge. Callan Institute's work is affiliated with the Institute of Applied Behaviour Analysis (IABA) in Los Angeles, California, and delivers training modules in Positive Behaviour Support, using the Multi-Element Model, accredited with the Dublin Institute of Technology (DIT).

In 2008, Callan Institute assumed responsibility for RUA. RUA, (Raising Understanding and Awareness about Oneself, Friendships, Relationships and Sexuality), was established in 2003 and aims to support staff and carers to enable people with Intellectual Disability understand sexuality and develop friendships and relationships in their lives.

Callan Institute Strategic Review

This review was focused on the eight priority areas identified as core to the Strategy of Saint John of God Hospitaller Services; Hospitality – Ensure our Values are central to all that we do; Person Centredness – Deliver a person-centred service to all; Service Quality – Bring all services up to a baseline standard of excellence within the next six years;

Unmet Need – Proactively identify and address new and emerging needs within our areas of expertise;

Human Resources – Attract, recruit, motivate, empower and retain the best people to achieve the mission and provide excellent and varied developmental opportunities;

Value for Money - Make the most effective, economic and efficient use of all available resources;

Strategic Alliances – Develop strategic alliances with the Health Service Executive and other relevant organisations to improve the way we deliver our services;

Organisational Effectiveness – Ensure we have the most effective governance and organisational structures to support the delivery of our strategic goals.

Our Strategic Review was chaired by Jane McEvoy, Director of Strategic Planning and Development, Saint John of God Hospitaller Services and we would like to thank Jane, the Strategic Review committee members and all who contributed to the Strategic Review process at Callan Institute. In 2012 we will begin to implement the recommendations in the eight priority areas identified above.

As of January 2012, Callan Institute for Positive Behaviour Support will be known as Callan Institute. This recognises the two areas of work of Callan Institute, namely Positive Behaviour Support and RUA.

Callan Institute also provided the following services in 2011:

- Clinical supervision, research support and consultation services to local, national and international Services in the areas of Positive Behaviour Support, Relationships and Sexuality, Inclusive Education, Human Rights and Advocacy.
- Members of the following committees; Saint John of God Research Strategy Group, Psychology Society of Ireland, Psychological Society of Ireland, Division of ABA Committee; British Psychological Society, Accessible Communications Committee; Connect People Network.
- Emerging Voices Art Competition:

The winners of the Art Competition in 2010-2011 were; Eileen Flynn, Saint John of God Menni Services and Conn O'Rathalle, Saint John of God Step/Citygate Services.



L-R. Ms. Anna Shakespeare, Director, Callan Institute, Ms. Eileen Flynn, St. John of God Menni Services & Ms. Caroline Dench, Co-ordinator, Callan Institute.



L-R. Ms. Anna Shakespeare, Director, Callan Institute, Conn O'Rathalle, Saint John of God Step/Citygate Services & Ms. Caroline Dench, Co-ordinator, Callan Institute

The winning pictures from our art competition 2011 are on the covers of this annual report. The artists will be presented with their prizes at the annual Graduating Ceremony in December 2012.

- Guest Lecturing in Academic Institutions in Ireland.
- One student placement offered each year for a period of 9 months.
- Behaviour Specialist Forum: this forum provides practitioners with an opportunity to review current issues in Positive Behaviour Support, share resources, discuss current research and serves as an education and information sharing platform for new ideas.
- Facilitators Forum: this forum provides accredited RUA facilitators with an opportunity to review current issues in relationships and sexuality education for adult learners with intellectual disabilities. It provides speakers to update participants on best practice and offers opportunities to share information and experience.

Goals 2012: Callan Institute

I. To implement the recommendations from the Strategic Review.

Funding Statement 2011

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Expenditure	2011	2010	2009
Pay	397,678	392,503	432,262
Non-Pay	78,548	114,998	170,220
Total Expenditure	476,226	507,501	602,482
Less: Sundry Income Net Expenditure	64,079 412,147	91,399 416,102	125,964 476,519

The principal source of revenue funding to Callan Institute is the allocation from the HSE to Saint John of God Community Services Ltd. This is augmented by income received from fees for individual casework, training courses, conferences and grants.

RUA (Raising Understanding and Awareness about Oneself, Friendships, Relationships and Sexuality)

RUA, (Raising Awareness and Understanding about Oneself, Friendships, Relationships and Sexuality) provided a range of supports to Saint John of God Community Services. These included specific workshops for parents and staff members, clinical support and supervision and committee membership.

- I. Relationships and Sexuality: Parent Workshops: In collaboration with St Augustine's School and Saint John of God Carmona Services/Outreach, RUA provided 6 workshops to parents on 'A Parent's Role in Relationships and Sexuality Education'. The workshops were delivered in a progressive format to increase confidence and comfort levels for parents to use everyday moments as conversation and teaching opportunities. Parents described the workshops as informative and encouraging. They particularly welcomed the opportunity for discussion and exchange of ideas about supporting children through adolescence.
- II. Service Collaboration: One of our special events in 2011 has been our service collaboration with Brothers of Charity Southern Services, Cork. Through this initiative, Brothers of Charity have delivered a RUA 1 day awareness training to over 400 staff and are now in the process of training 14 of their staff to become accredited facilitators of tailored relationship and sexuality education programmes to adult learners in their service.
- III. The Intellectual Disability and Psychotherapy Conference attracted professionals from all over Ireland. Our key note speaker, Psychoanalyst and Author, Valerie Sinason, gave a powerful and moving opening session which reminded delegates of the importance and healing benefits of talking therapies, which must be made more available to people with Intellectual Disability. Additional presentations addressing the topics of individual, group and play therapy contributed to a memorable and inspiring day.

RUA's work is based on the High 5 Alive © Model and has a module/course accredited with the Dublin Institute of Technology (DIT). In 2011 we supported 2 individual's directly by providing consultation and assessment services; and a total of 498 Participant's attended workshops, conferences and accredited training courses in a range of subjects related to intellectual disability, relationships and sexuality.

I. Training Courses

In 2011, RUA conducted 10 training courses/modules in Relationships and Sexuality. These included 1 day introductory workshops, and a longitudinal course in 'Facilitating a Friendship, Relationship and Sexuality Education Programme' (FRSEP). These courses were attended by 122 staff and family members from Saint John of God Community Services with a further 28 staff and family



Presenter at the Psychotherapy and Intellectual Disability Conference, St John of God Conference Centre, Hospitaller House, Stillorgan, 14th October 2011 Right Back Row: Dr. Brendan McCormack, Cheeverstown House, Ms. Helen Crowley, Callan Institute, Eimir McGrath, Saint Michael's House, Mr. Alan Corbett, Psychotherapist, Mr. Dave O'Brien, Group Analytic Practice. Front Row L to R: Catherine Jackman, Tracey Jones, Cheeverstown House, Ms Valerie Sinason, Ms. Caroline Dench, Callan Institute, Ms. Phil Crotty, Ms. Anna Shakespeare, Callan Institute.

members participating from around , giving a total of 150 participants.

Course descriptions:

One Day Workshop - An Introduction to Friendships, Relationships and Sexuality and Intellectual Disability

This I day workshop is designed to support staff and carers to consider key areas as they support an adult with intellectual disability to develop friendships and close relationships. This workshop introduces the 'High 5 Alive©' model, a practical framework which addresses the issues that arise in this private area of a person's life. This framework includes The Legal Context in Ireland, The Declaration of Rights for People with Disabilities, Capacity and Consent, Health and Safety, Values and Faith. This one day workshop also explores the PLISSIT Model and Polices for best practice in respect of sexuality and intimacy.

Facilitating a Friendship, Relationship and Sexuality Education Programme for Men and Women with an Intellectual Disability (FRSEP)

This 10 day course trains facilitators to tailor and deliver educational programmes in relationships and sexuality. The main subjects covered include detailed input on:

- High 5 Alive© (outlined above)
- Curriculum development
- Lesson plan design and delivery
- Evaluations
- Sex education
- Emotional and sexual development
- Facilitation skills

The course recommends that students attend the course in pairs so that they can later co-facilitate educational programmes in their services. Successful completion of the course requires that students complete and deliver an educational programme. A number of guest lecturers present on this course and it is accredited with DIT with 10 credits awarded at Level 9 (Masters level).

2. Conferences and Workshops

In 2011, a total of 14 conferences/workshops were hosted, cohosted and presented at, by RUA including, Portfolio completion workshops; workshops for parents; facilitator's workshops; policy seminar and a conference in Intellectual Disability and Psychotherapy. 326 participants from Saint John of God Community Services Ltd., attended along with 22 participants from external services, giving a total of 348 participants.

3. Supporting Individuals:

2 individuals (adults) from within Saint John of God Community Services were seen directly for comprehensive behaviour assessment and risk assessment related to supports required in the area of relationships and sexuality.

4. Accreditation and Awards

A total of 12 students successfully completed a module in 'Facilitating a Friendship, Relationship and Sexuality Education Programme(FRSEP) for Men and Women with an Intellectual Disability Course', and were accredited by Callan Institute and the Dublin Institute of Technology on 8th December 2011.



Staff and Graduates of 'Friendship, Relationship and Sexuality Education Programme (FRSEP)' at the award ceremony in Provincial Administration, Stillorgan, Co. Dublin. 8th December 2011.

5. Research

RUA meets changing demands by keeping abreast of new methods, developing research projects and theories as they relate to intellectual disability and relationships and sexuality. The incorporation into the model of ideas, research and techniques that enhance quality of service is an ongoing process.

RUA completed the final stage of data collection for 'Talkshop'. 'Talkshop' consisted of a therapy group for individuals with an intellectual disability with problems in the area of sexuality, a parallel training programme for carers and quarterly seminars for participating organisations. 'Talkshop' began therapeutic assessments in Spring 2008 and commenced its therapeutic group in November 2008-November 2010. 'Talkshop' conforms to the principles of person centred planning and works to both a social model of disability and a trauma based model of psychotherapy.

6. Courses

To continue to enhance the services provided by RUA, the staff team identify and attend relevant courses and conferences each year. This year RUA attended a total of 6 courses and conferences including: Intellectual Disability and Sexuality; Symposium Group Analysis; International Forensic Psychotherapy; Law and Intellectual Disability; Fire Safety Training and Non-Accidental Injury Practice and Policy.

Goals 2012: RUA

- To provide in service mentoring and consultation to facilitators currently facilitating education programmes.
- To provide workshops to parents in collaboration with selected schools and services
- To provide consultation and assessment on request.
- To develop materials on the High 5 Alive© model for educational purposes.
- To share and pilot FETAC level 2 educational programme.
- To chair the Connect People Network.
- To consider educational needs of people with severe and profound Intellectual Disability.



Web site redesign

Callan Institute website was re-designed with information and resources available for services, families and students interested in Positive Behaviour Support using the Multi-Element Model.

www.callaninstitute.org

POSITIVE BEHAVIOUR SUPPORT

The Positive Behaviour Support team in Callan Institute provided a range of supports to Saint John of God Community Services. These included specific workshops for parents and staff members, clinical support and supervision and committee membership.

- Supporting Staff Members to conduct a 3 hour Introductory Workshop on Multi-Element Behaviour Support (MEBS) within their local service. 4 staff members successfully completed a series of workshops to support them to present a 3 hour workshop on MEBS. They have conducted a number of these workshops within their own service in 2011.
- Positive Behaviour Support Parent Workshops. 'Understanding Difficult Behaviour in My Child' was the title of the series of workshops for parents. In 2011, 2 workshops were conducted in Dublin and 1 in Kerry with over 40 parents attending. A parents' leaflet on Positive Behaviour Support for Children is available.
- Positive Behaviour Support Committee Membership. The Positive Behaviour Support Committee in Saint John of God Kerry services is chaired by a member of Callan Institute. This position affords Callan Institute the opportunity to strategically plan for, maintain and monitor behavioural interventions in this service. Callan Institute is also represented on the Positive Behaviour Support Committee in Saint John of God North East Services.
- Human Rights Committee Membership: Callan Institute is represented on the Saint John of God Provincial Human Rights Committee and a member of Callan Institute is currently interim chair of Saint John of God Menni Services Rights Review Committee(RRC). Callan Institute is also represented on Saint John of God North East Services RRC and one external organisation's RRC.
- Intellectual Disability Research Committee. As part of Saint John of God Research Strategy, there is a designated Research Committee for Intellectual Disability. A member of Callan Institute currently chairs this committee.
- MEBS in the context of Non-Violent Crisis Intervention(NVCI). Callan Institute are part of a group of service representatives who worked on evaluating the accreditation level and nature of models of Physical Interventions used in Saint John of God Community Services Ltd.
- Emerging Voices Initiative 2011. The 'Emerging Voices Initiative' is hosted and chaired by Callan Institute. This initiative was set up to support the sustainable and strategic development of Multi-Element Behaviour Support in Saint John of God Community Services through the establishment of local pilot activities and projects to encourage awareness and education in Multi-Element Behaviour Support.

Five projects were awarded funding in 2011. Four projects from Saint John of God Kerry Services and one from Saint John of God Kildare Services. A total of \notin 4,780 was awarded to support the five projects. All projects support the enhancement of quality of life for people who are in receipt of Multi-Element Behaviour Support Plans. The following projects received funding:

- "Through Art Taking Action" Marion Cooper, Saint John of God Kerry Services, €880.
- "Multi-Element Behaviour Support Through Applied Drama, A Research Project" Leo Gordon & Aisling Byrne, Saint John of God Kildare Services, €1,000
- "Multi Sensory Massage Room" Angela Keane, Saint John of God Kerry Services, €900.
- 4. "Articulate-Art Therapy Project" Cait O'Leary, Saint John of God Kerry Services, €1,000.
- 5. "Building Communications" Mary O'Shea, Saint John of God Kerry Services, €1,000.



L-R- Ms. Anna Shakespeare, Director Callan Institute, Ms. Clare O'Dwyer, St. John of God Kerry Services & Ms. Caroline Dench, Co-ordinator Callan Institute.



L-R- Ms, Anna Shakespeare, Director Callan Institute, Ms, Sinead McDonald , St. John of God Kerry Services & Ms, Caroline Dench, Co-ordinator Callan Institute



L-R- Ms. Anna Shakespeare, Director Callan Institute, Ms. Mary O' Shea , St. John of God Kerry Services & Ms. Caroline Dench, Co-ordinator Callan Institute.



L-R- Ms. Anna Shakespeare, Director Callan Institute, Ms. Aisling Byrne & Mr. Leo Gordon, , St. John of God Kildare Services & Ms. Caroline Dench, Co-ordinator Callan Institute.



L-R- Ms. Anna Shakespeare, Director Callan Institute, Ms. Cait O'Leary , St. John of God Kerry Services & Ms. Caroline Dench, Co-ordinator Callan Institute.

In 2011, we supported 19 Individual's directly by providing consultation and assessment services in Multi-Element Behaviour Support; and a total of 529 Participants attended workshops, conferences and accredited training courses in a range of subjects related to Intellectual Disability and behaviours that challenge.

I. Training Courses

In 2011, we conducted 20 training courses/modules in Positive Behaviour Support using the Multi-Element Behaviour Support (MEBS) model. These courses included a Longitudinal Training Course in MEBS, I day workshops, Supervisors Workshop in MEBS, Data Collection workshops, Positive Behaviour Support for Parents and a workshop on E-learning in Positive Behaviour Support. These training courses/modules were attended by 182 staff and family members from Saint John of God Community Services with a further 84 staff and family members participating from Ireland and England, giving a total of 266 participants.

Positive Behaviour Support: Multi-Element Behaviour Support (MEBS)

This course is designed to support staff and families in conducting a comprehensive behaviour assessment and in developing a Positive Behaviour Support plan for I individual presenting with behaviours that challenge. This is a competency based course, delivered over a nine month period, accredited with the Dublin Institute of Technology and is also an Accredited CPD event with Psychology Society of Ireland. I-Day and 3-Day programmes are also available.

Positive Behaviour Support: Implementation and Maintenance Factors

A workshop on Multi-Element Behaviour Support and the factors involved in implementing and maintaining a Positive Behaviour Support Plan.

This series of 3 workshops is designed to support key-workers implementing an Existing Multi-Element Behaviour Support Plan with an individual who presents with behaviours that challenge. The key areas addressed in these workshops are:

- An introduction to Multi-Element Behaviour Support;
- How to teach a functional communication skill as identified in the Multi-Element Behaviour Support Plan;
- Using Periodic Service Review,
- The role of data collection and the co-ordination and maintenance of Behaviour Support Plans.

Skills Teaching Using Systematic Instruction

This course provides practical training in precision teaching and programme writing. Participants are supervised in the implementation of skills teaching programmes with children and adults who have an Intellectual Disability and communicational difficulties. Particular emphasis is given to learners with severe and profound intellectual disabilities. This course is delivered in 3 one-day modules, with interim practical assignments.

Positive Futures Planning

This course is designed on the principles of planning with and for an individual. A Person Centred Plan is an opportunity for people to come together and share ideas about one person's capacity to enjoy a good quality of life. The emphasis is on facilitating an appreciation of the person, sharing a common dream of the future, creative problem solving and harnessing natural supports. This course is delivered in 3 one-day modules, with interim practical assignments.

Periodic Service Review

A Periodic Service Review is both an instrument for assessing the quality of a service and a system for maintaining quality improvement over time. As an instrument, a Periodic Service Review is quick and comprehensive. As a system of self-management, it is proactive and non-aversive, leading to practical goal setting and improved morale among staff teams. This course is a 3-day course for staff teams. Each staff team designs its own Periodic Service Review, implement self-defined performance standards and monitors progress over the duration of the course.

Supervision of Positive Behaviour Support Services

This is a 3 hour workshop designed for staff supervising behaviour support services. Positive Behaviour Support and Multi-Element Behaviour Support are presented, and support and supervisory aids are discussed.

2. Conferences and Workshops

In 2011, a total of 19 conferences/workshops were hosted, cohosted and presented at by Callan Institute, including a 2 hour and 3 hour introductory workshops on Multi-Element Behaviour Support(MEBS); Workshops on Relationships and Sexuality; Elearning in Positive Behaviour Support; Applied Case Work in Positive Behaviour Support; Introducing Multi-Element Behaviour Support in the context of Crisis Management; A Human Rights Based Approach; Facilitating a 3 hour introductory course in MEBS. A total of 263 participants attended these events, with 197 attendees from Saint John of God Community Services Ltd., and 66 attendees from external agencies.

3. Supporting Individuals

A total of 19 individuals were seen directly by clinicians for Positive Behaviour Support in order to develop Multi-Element Behaviour Support plans. 18 were referred from within Saint John of God Community Services, 7 children and 11 adults. Two of these referrals related to supports required in the area of relationships and sexuality. One individual was supported from an external agency.

A further 6 cases were supported through clinical support and supervision provided by Callan Institute to a behaviour practitioner within Saint John of God Community Services.

4. Accreditation and Awards

A total of 42 students successfully completed a module in 'Multi-Element Behaviour Support: A Short Course', and were accredited by Callan Institute and the Dublin Institute of Technology(DIT) on 9th December 2011.

Students received a certificate of module completion from the Dublin Institute of Technology within the Faculty of Applied Arts-Social Care at Masters level. 39 students received 5 credits/ECTS (European Credit Transfer System) and 3 students received 10 credits/ECTS.

Callan Institute and the Limerick Institute of Technology (LIT) have a successful franchise agreement, now in its 6th year, whereby the Longitudinal Training Programme in Multi-Element Behaviour Support is delivered by LIT in accordance with the accreditation quality assurance practices in place with DIT, LIT and Callan Institute. In 2011, 4 graduates achieved accreditation.



Staff and Graduates of 'Multi-Element Behaviour Support: A Short Course' at the Conferring Ceremony in Provincial Administration, Stillorgan, Co. Dublin, 8th December 2011.



Staff and Graduates of 'Multi-Element Behaviour Support: A Short Course' at the conferring ceremony in Limerick Institute of Technology, 17th June 2011

5. Research

Callan Institute/Positive Behaviour Support meets changing demands by keeping abreast of new methods, developing research projects and theories as they relate to intellectual disability and behaviours that challenge. The incorporation into the Multi-Element model of ideas, research and techniques that enhance quality of service is an ongoing process.

One paper was published this year:

Allen, D., Lowe, K., Baker, P., Dench, C., Hawkins, S., Jones, E., & James, W.(2011). Assessing the Effectiveness of Positive Behavioural Support: The P-CPO project. BILD, International Journal of Positive Behaviour Support, 1, 1, 14-23.

Courses

To continue to enhance the services provided by Callan Institute, the staff team identify and attend relevant courses and conferences each year. This year the team attended a total of 13 courses and conferences including, Intellectual Disability and Sexuality; Human Rights; International Forensic Psychotherapy; IABA International Conference; Saint John of God Research Study Day; Council on Quality and Leadership/ Personal Outcomes; LEAP training NILD, Outcomes Network; Law and Intellectual Disability; Intellectual Disability and Psychotherapy; Fire Safety training and Non-Accidental Injury Policy and Practice.

Callan Institute addressed all of the goals identified in 2011. A number of proposals were submitted for funding and none were successful. The case work and mentoring module was not delivered as there are currently not a sufficient number of students who received 10ECTS on completion of the accredited training course in Multi-Element Behaviour Support: Application, Competence and Review;

Goals 2012: Positive Behaviour Support

- 1. To invite students who have deferred to register for completion of the Multi-Element Behaviour Support-A Short Course.
- 2. To support past students to complete a second Multi-Element Behaviour Support Plan with local clinical supervision.
- 3. To deliver the new module on 'Case Work and Mentoring' in Spring 2012.
- 4. To register students for an e-learning course in Positive Behaviour Support.
- 5. To support projects under the 'Emerging Voices Initiative 2012'.
- 6. To support one Job Bridge placement.
- 7. To work with the Chairperson of the local Positive Behaviour Support Committees in Saint John of God Community Services Ltd., to identify and provide specific supports as required.

Saint John of God Community Services Ltd.

Provincial and Council

Brothers: Laurence Kearns, O.H., - Provincial; Stanislaus Neild, O.H.; Fintan Brennan-Whitmore, O.H.; Gregory McCrory, O.H.; Mark Morgan, O.H.

Intellectual Disability Services

The Callan Institute for Positive Behaviour Support (Dublin) Saint Augustine's School (Dublin) Saint John of God Carmona Services (Dublin) Saint John of God Kerry Services Saint John of God Kildare Services Saint John of God Menni Services (Dublin) Saint John of God North East Services (Louth, Meath, Monaghan) STEP and City Gate Services (Dublin)

Children

Suzanne House (Dublin)

Mental Health Services

Cluain Mhuire Community Mental Health Services (Dublin) Lucena Clinic (Dublin and Wicklow)

Callan Institute

Crinken House, Crinken Lane, Shankill, County Dublin. www.callaninstitute.org Tel: 01 2814139 Fax: 01 2720129 Email: callan@sjog.ie



Illustration by Julie Hunt